

**Subject:** kin com  
**From:** "Kin Com - Bobby Hickman" <info@kincom.com>  
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**To:** <omar@hst.aau.dk>

## Warranty

IsoKinetic International (“Company”) Warrants that the Kin-Com, (“Product”) is free of defects in material and workmanship.

This warranty shall remain in effect for (1) year from the date of the consumer purchase of the product.

If this product fails to function because of a defect in material or workmanship, the Company or Authorized Service Group shall be notified for a response.

After analyzing the technical problem: the Company or Authorized Service Group will replace or repair the product with out charge. Analyzing the problem and / or defective components is necessary and requires the assistance of the user and / or owner.

Warranty covers the following:

- 1) All hardware and components attached to the Kin-Com base.
- 2) Computing system to include the monitor and printer.
- 3) Force sensing hardware
- 4) All P.C. boards within the main Kin-Com system
- 5) Software updates or replacements.

Warranty does not cover repairs of damages or service required due to disaster, accident, shipping, physical abuse, scratches of dents, unreasonable abuse, or damage caused by labor furnished by anyone other than the approved service agent. Any form of non payment by customer during this warranty period will void the warranty. Only full payment of invoice will be accepted.

Warranties do not supersede the original manufacturer’s warranty. This warranty gives you specific rights and you may have rights that vary from state to state, and country to country.

This company does not authorize any person or representative to create for it any other obligation or liability in connection with the sale of this product. Any representation or agreement not contained in this warrant shall be void and of no agreement.

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